





Dear Guest,

Thank you for choosing to stay with Bay Vista and kindly notice our house policies

- Check in time : 2:00 pm
  - Check out time : 12.00 noon
  - Breakfast is served from 07:30 and to 09:30 am only
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- The ground floor restaurant is open from 07.30 am to 9.30 pm
  - The Rooftop Vegetarian cafe is open from 10.30 am to 03.30 pm
  - Smoking is strictly prohibited in the room. Please use the balcony or the outdoor areas.
  - Visitors from outside are not allowed in the rooms for safety reasons, in case of loss of valuables the hotel will not be responsible
  - If you bring food items to the room the hotel will not be responsible of insects in the room
  - Please do not leave trash in the hallways, plant pots, garden, stair cases, parking area and other common space. Bins are allocated in the hotel for garbage if not please hand it over to one of our hotel staff.
  - Please keep the noise at a level that will not interfere with other guests. Kindly avoid making noise between 23.00pm and 9.00am.
  - Kindly keep the key at the reception when leaving the room, in case of lost key we will charge Rs. 1500/-
  - Request for beach towel from the reception, do not use the white bath towels at the beach
  - If you are accompanying an infant and need a water-resistant mattress pad please ask staff. in case of stains a fine can be applied.
  - Please wash off the sand at the foot wash taps allocated outside in order to avoid clogging of the drains and bad odors in the toilets.
  - In case of oil stains on the bed sheets and white towels after the Ayurvedic massage a fine can be applied. Please request blue towels from the reception
  - Hair dryer and kettle is available on request.
  - Please behave with respect and consideration towards the guests and the hotel staff
  - Please refrain from wearing bikinis on the street and common area of the hotel ( restaurant, lobby etc..)
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For any help and information please speak to any of our staff members we will be very happy in making the most out of your stay here in Arugam bay

Thank you and we wish you a very pleasant stay  
Bay Vista Management

